

Vulnerable Adult Investigation Report
 Long Term Care Ombudsman
 January 1, 2017 - December 31, 2017
ANE Complaints ONLY

Typology

Location	Abuse	Neglect	Exploitation	Total
Nursing Home	883	280	77	1240
Residential Care Facility	250	67	65	382
DDSN	9	7	1	17
DMH	21	4	2	27
Total	1163	358	145	1666

Number

Verified	Not Verified
458	782
158	224
10	7
10	17
636	1030

Referred To

Law Enforcement	A G's Office	SLED
3	0	0
10	0	0
0	0	3
0	0	0
13	0	3

Location	Self Reported			Law Enforcement			DSS	Medical Person	Non Relative Guardian, Legal Representative
	Facility	Relative/Friend	Ombudsman	Anonymous					
Nursing Home	358	718	75	3	3	10	46	26	1
Residential Care Facility	121	113	44	8	15	20	34	27	0
DDSN	17	0	0	0	0	0	0	0	0
DMH	1	17	4	0	5	0	0	0	0
Total	497	848	123	11	23	30	80	53	1

Total ANE Complaints 1666
 Total Quality of Care Complaints 6982
Total Complaints 8648