

Please find the latest update below of data overview from SC ACT regarding COVID-19:

Total Calls since new field added: 26

Details:

Facility Concerns: 2  
Resources/Referrals: 7  
General Questions: 7  
Other: 12

New Topics Discussed:

- General Supply Concerns (Personal Care Items) – being able to get toilet paper, incontinent supplies, already using cut up rags, food, etc (multiple calls)
- Should we still attend doctors appointments
- How to get medications if we should be staying home
- Postponed legal actions/services during a financial exploitation case makes individual feel like the state doesn't care
- Out of state family members wanting to private pay for HDM so they know family has access to food
- How to get/transition to home delivered meals / Access to food
- Concerns re: facilities using communal dining
- Wants Florence DMV to close
- Access to Medicaid during COVID-19

We have been pulling data daily at 10:00am. We will start sending a daily update to help keep you informed. Please share as you see fit.

(Total calls will be cumulative. Topics will only show newest items documented.)

If you need additional or more detailed information, feel free to let Rene know.