



State of South Carolina
Department on Aging

Henry McMaster
Governor

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Director

Program Instruction (PI)
Assessment Change Due to COVID-19

Effective March 12, 2020: The South Carolina Department on Aging (SCDOA) will temporarily allow regional assessors to use telephone calls in place of face-to-face assessments in the home or meal site. The decision to suspend in-home assessments will be made at the discretion of the AAA Directors in regions with a high COVID-19 case volume.

Any AAA that suspends any face-to-face assessments shall notify the SCDOA via PSAHelp@aging.sc.gov within 24 hours of the change.

The intent of this temporary policy rescission is to safeguard seniors and assessors. This Program Instruction will be in effect until the SCDOA notifies the AAAs that it has been rescinded.

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