Coronavirus Resources for Veterans

The VA has created a website with resources for veterans during this pandemic. Visit the VA's website on the coronavirus <u>here</u>.

If you are a veteran in crisis or concerned about one, connect with the Veterans Crisis Line to reach caring, qualified responders with the VA. Call 1-800-273-8255 and press 1.

Coronavirus FAQ: What Veterans Need to Know

Please find some frequently asked questions, courtesy of the VA, below. The full list can be found <u>here</u>.

What's VA doing to deal with coronavirus?

The VA's emergency management coordination cell (EMCC) has been activated, and the VA has started clinical screenings at all facilities. Learn about VA's public health response <u>here</u>.

What should I do if I have an upcoming VA health appointment?

For routine appointments, the VA recommends using telehealth (phone or video) for your scheduled appointment. You can also cancel and reschedule your appointment for a later date.

Can I get a referral to see a community care provider if I can't be seen at VA?

During the pandemic, the VA is continuing to make community care referrals when needed. Because of coronavirus, we're currently prioritizing referrals for urgent or other medically necessary care.

How do I know if my VA health facility is still open for regular appointments?

Because this is a rapidly changing situation, the best way to get the most up-to-date facility information is to check your local VA health facility's website. Find a VA location <u>here</u>.

Can I visit a patient at a VA facility?

At this time, the VA recommends that you postpone your visit to help stop community spread of the coronavirus. Postponing your visit helps us protect older veterans and those who already have health issues.

Will my benefit payment be delayed because of COVID-19?

The VA is currently processing all benefit payments as normal. Benefit payments include payments for disability, pension, education payments to your school, and more.