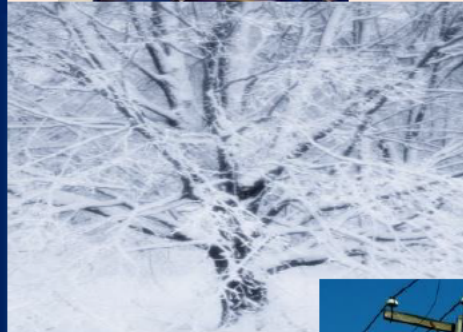


Upper Savannah Area Agency on Aging/Aging & Disability Resource Center



Disaster Plan Manual 2024

Upper Savannah Area Agency on Aging/Aging & Disability Resource Center
430 Helix Road
Greenwood, SC 29646 864-941-8050

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II. Purpose

The purpose of the PSA Region II AAA/ADRC Basic Emergency Operations Plan (BEOP) is to outline the framework for coordinated response and efficient use of AAA/ADRC resources and ensure the continuation of Provider Contracts during emergencies and major disasters.

This Emergency Action Plan (EAP) applies to all Staff, Volunteers, Contractors, Vendors and others associated with the Upper Savannah Area Agency on Aging/Aging and Disability Resource Center (The Planning & Service Area Region II), who have responsibilities to serve older adults, people with disabilities, and their caregivers during and after a disaster. This plan will also establish coordination with local agencies and county Emergency Management Divisions (EMD) to define disaster-specific procedures, outline roles and limitations.

The AAA/ADRC Emergency Action Plan is for your use during and following a disaster affecting Upper Savannah AAA/ADRC services area and its clients in the region. It is the policy of the PSA Region II that all staff, contractors and vendors shall follow, as safely as possible, the instructions contained in the plan and notices. We need each staff person to be ready to assume their disaster responsibilities as soon as possible after taking care of family matters. Please contact your supervisor if you have questions or suggestions regarding the Plan.

Sincerely,

Peggy Merritt, Director
Area Agency on Aging/Aging & Disability Resource Center (PSA Region 11)

III. SCOPE

Across the state, AAAs coordinate local disaster relief efforts for older individuals, their family members, and other caregivers with federal, state and community-based emergency organizations. Types of services provided through AAAs included:

- Information, Referral and Assistance
- Care Coordination
- Relocating older evacuees to nursing facilities
- Locating housing/shelter for older evacuees
- Assisting with location of documents (Social Security checks, driver's license, etc.) and preparing FEMA applications
- Provision of meals, medications, and other gap filling services
- Volunteer recruitment and coordination
- Connecting evacuees and families

These activities are continually refined and updated as needed to assure preparedness for disasters affecting older South Carolinians.

The Area Agency on Aging/ADRC PSA II Disaster Plan is dedicated to the development, establishment, and maintenance of programs and procedures which will provide for the protection of lives and property of the elderly and disabled, residents of Abbeville, Edgefield, Greenwood, Laurens, McCormick and Saluda Counties and their caregivers as a result of natural or man-made disasters. The Upper Savannah region could potentially experience floods, earthquakes, winter weather-ice storms, major fires, storms, radiological and hazardous material incidents, aircraft accidents, mass casualty incidents, and pandemics.

The Upper Savannah PSA Region II serving Abbeville, Edgefield, Greenwood, Laurens, McCormick and Saluda Counties recognizes the importance of planning for the Agency's response in the event of natural or man-made disaster(s) occurring within our six-county area of responsibility. To that end, AAA/ADRC has developed this Emergency Action Plan with three goals in mind.

1. Course of action to pursue in any emergency situation in order to provide continuity of critical services.
2. Designate specific authority, establish chains of command, and define functions in advance to assure that the Agency, contracted service providers and vendors can react properly when needed.

3. Develop working relationships with emergency management personnel and other key local and state agencies.

IV. OPERATIONS

Emergency Response Organization Chart

PSA Region II Area Agency on Aging/Aging & Disability Resource Center
Serving Abbeville, Edgefield, Greenwood, Laurens, McCormick, and Saluda Counties
PSA Region II-Command and Authority Chart



AAA/ADRC Emergency Team & Contact Information

Title	Name	Duty	Disaster Call
The Emergency Management Commander for PSA Region II Aging/ADRC EMC	Peggy Merritt, AAA/ADRC Aging Director 864-941-8075 lmcallister@uppersavannah.com	Commander Receives Call from SC Statue Unit on Aging /or Local EMS=D Director to Activate AAA/ADRC Disaster Response	OPCON 1 OPCON 2 OPCON 3
Emergency Management Planner (EMP)	Brenda Minor, Aging Programs Specialist, Disaster Coordinator 864-941-8077 bminor@uppersavannah.com	Assist EMC with calls to staff and act as a liaison between command center and communication agencies for the EMC.	OPCON 1 OPCON 2 OPCON 3
Emergency Media Liaison (EML)	David Hays 864-941-8064 dhays@uppersavannah.com	Emergency Media Liaison will work closely with the US AAA/ADRC EM Commander to relay information to local County EMD Directors and media as needed.	OPCON 1 OPCON 2 OPCON 3
Long Term Care Ombudsman	Ericca Livingston, Regional Long-Term Care Ombudsman 864-941-8070 elivingston@uppersavannah.com	Serve as the LTC Coordinator for any Long-Term Care facilities affected by disaster in their service area.	OPCON 1 OPCON 2 OPCON 3
Upper Savannah AAA/ADRC staff (EMS) will be responsible for maintaining and providing a database list of client names, addresses, possible family contacts, etc., to deliver to proper authorities for emergency assistance in the event a disaster occurs and names are requested by proper authorities to locate, assist, evacuate, and rescue elderly and disabled US AAA/ADRC clients.			
IR&A Specialist EMS	Langley Richardson Regional IR&A Specialist 864-941-8069 lrichardson@uppersavannah.com	IR&A Specialist will be activated if needed by the Aging Director/EMS Commander to set up a phone station to receive call-ins and assist t with referrals and guidance. The station will be located at the AAA/ADRC command center if operational. If not a new site will be determined and staff will be notified by EMC commander.	OPCON 1 OPCON 2
Family Care Giver Support Program EMS	Aeriell Bowick Regional FSCP Coordinator 864-941-8067 abowick@uppersavannah.com	Other PSA Region II staff will assist with phone calls, and other duties as assigned by EMC. Data Bases and Resource information will be pulled from but not limited to: AIM, SCACCESS, FCSP and any paper record files to assist victims of the disaster if needed.	OPCON 1 OPCON 2
SHIP Program EMS	Christy Stroud Regional SHIP Coordinator 864-941-8077 bminor@uppersavannah.com	Data Bases and Resource information will be pulled from SCACCESS, and any paper record files to aid victims with pharmacy and medication assistance during the disaster event.	OPCON 1 OPCON 2
Emergency Management Support Staff: Other Upper Savannah COG staff who can assist. EMSS	Additional USCOG staff/other optional staff/and volunteers	IR&A operations (phone calls, data entry, etc.) Public information resources, feedback and requests during times of extreme disruption of transportation and communications systems within the PSA Region II	OPCON 1 OPCON 2

		AAA/ADRC service area. Some available staff may be assigned to cover more than their regular assignments	
Please Note: Any Program Data List is confidential information and no confidential information will be released to the public. Consumers are required at the time of counseling to sign a release form for data to be released in the event of a disaster. This information is only used to reach them with phone numbers, addresses and medication assistance, etc. Only Aging representative will see these files to aid victims and assist EMS workers.			

Optional staff of the Upper Savannah Council of Governments Agency may be asked to serve on the Emergency Management System (EMS) team. These staff members may be assigned to the various support teams such as:

- IR&A operations (phone calls, data entry, etc.)
- Public information feedback and request,
- Contractor/provider offices for assignments and assistance.
- During times of extreme disruption of transportation and communications systems within the PSAII AAA/ADRC service area, available staff may be assigned to cover more than their regular assignments.

The organization chart reflects the assignment of personnel at the AAA. Staff assigned to other locations will report by telephone as soon as possible to be assigned to disaster response tasks.

OTHER KEY PLAYERS

The contracted service providers of Senior Centers and Meal Sites funded by the AAA/ADRC with federal and state funds are essential components of the disaster plan for the Upper Savannah region. Each provider shall submit a Disaster Plan of Action to Upper Savannah AAA/ADRC. This plan should include how essential services such as meals, transportation and wellness checks will be continued during various types of disasters. Alternative resources for supplies, meals and services should be included in the plan.

The PSA Region II AAA Emergency Management Coordinator shall maintain close communication with the providers/contractors on such activities to ensure or maximize the total resources available to meet the emergency needs of the aged, disabled and their caregivers in the most effective manner. The Emergency Coordinator shall make contact with each provider within twenty-four hours of the disaster. At this time the PSA Region II AAA/ADRC Emergency Management Coordinator will ascertain the operating status of each service provider and the extent to which each can contribute to providing services and supplies to their clients, their neighbors and to the population of the elderly, disabled and caregivers residing in their service area.

The PSA Region II AAA/ADRC Emergency Command Center staff shall assist the providers in seeking and obtaining needed services and supplies to meet their operating and client needs if possible. This AAA/ADRC staff shall assist in the appropriate sharing of emergency services and supplies among the providers if possible so that the best use can be made of limited resources.

It is the expectation of the PSA Region II AAA that contracted service providers will provide the following critical services during a disaster, utilizing staff or volunteers, to the extent possible:

- Home delivered meals- the type of meal and frequency of delivery may need to be modified
- Essential Medical Transportation
- Wellness Checks- contact made at least once a week
- Coordinate distribution of emergency supplies to clients

The PSA Region II AAA/ADRC will coordinate assistance, if possible, with the providers to meet the immediate needs of the clients within the PSA II service area. The AAA/ADRC will assist in other areas if necessary-to the extent that the PSA II AAA/ADRC has supplies and services to meet such needs.

Key Players Information

- Edgefield County Senior Citizens Council
Jim Dorn, Director, ext. 101
Shannon Eargle, AIM Contact, ext. 102
15 Center Spring Road
Edgefield, SC 29824
(803) 637-5326
- McCormick County Senior Center
Becky Powell Moon, Director
Wendy Willis, AIM Contact
1421 South Main Street
McCormick, SC 29835
(864) 465-2626
- Piedmont Agency on Aging (Abbeville, Greenwood, Laurens, Saluda)
Tracey Bedenbaugh, Director, ext. 222
Becky Wilson, AIM Contact, ext. 8
808 Emerald Road
Greenwood, SC 29646
(864) 223-0164

Special Needs Shelters

American Red Cross will open as needed and notify Local County EMD Directors.

Special Needs Facilities-Burton Center

County	Facility	Disaster Contact Person	Phone contact	Facility Address
Greenwood, Lexington, Saluda, Ware Shoals	Burton Center	Laurie Cordell	(864) 942-8900	2605 Hwy 72/221 E. Greenwood, SC 29649

The PSA Region II AAA/ADRC will refer disaster notifications (email updates from local, county and state EMD Coordinators), semi-annual disaster training programs and resources to all PSA Region II Providers to educate consumers on Disaster Preparedness.

V. Disaster Phases

This Disaster plan will be scaled according to the State of SC Operational Conditions

Event	Rating	Agency to Respond	Type of Event	Area Effected
OPCON ONE	FULL ALERT	PSA, COA, EMD, all State assistance	Tornado, Fire, Evacuation, Hurricane, Flood, Terrorism Event, Winter Ice Storm, Pandemic, Etc.	PSA, COA, EMD, State Offices
OPCON TWO	ENHANCED AWARENESS	PSA, COA as needed and if activated by local EMD	Tornado, Fire, Evacuation, Hurricane, Winter Ice Storm, Flood, Etc.	Large portion of a Community
OPCON THREE	NORMAL DAILY OPERATIONS	AAA/ADRC		

While the PSA Region II AAA/ADRC can be impacted by any man made or natural disaster, we have listed below the most common disaster occurrences for this region.

Tornados

Power Outages

Winter Storms

High winds from Hurricanes

Flooding

Fires (small brush or single home structure)

Earthquakes typically a 1-4 rating but a 5.4 in Edgefield shook entire upstate

VI. PLAN & RESPONSE

1. OPCON THREE - Normal Operations

- Build alliances with local agencies, organizations, other partners
- Coordinate and conduct emergency planning and training with staff and providers
- Review Emergency Plans of providers
- Continue to assess and revise continuity and crisis communication plans
- Identify shelter in place options
- Continue to identify internal and external communication protocols for before, during and after a disaster
- Regional ombudsman will review emergency plans of facilities and maintain facility contact information and copies of their disaster plans.

2. OPCON TWO -Enhanced Awareness

- Monitor expected time of the event
- Monitor local radio, television and Internet media
- Communicate status with employees, contractors and clients as needed.
- Begin communications with local and state agencies and partners.
- Monitor status of physical office location, if unavailable locate a facility or center and notify staff where to report or notify staff to work from home.
- Follow all local, state and federal health and safety laws, rules regulations and executive orders.
- Coordinate with providers to issue emergency meals for home delivered and congregate clients (3-5-day supply) in counties affected
- Review and print AIM reports-YNeedsCheck, YNutNeed, YEmerInfo for each county at the provider level and AAA level. FCG Advocate will pull the FCG Client Listing Report in the RAD database. This will assist in wellness checks, evacuations, and meal deliveries and other essential support as needed.
- Determine type, scope and location of AAA/ADRC disaster assistance needed
- IR&A staff will assist consumers needing assistance or information with available resources, including resources for limited English proficient clients
- Regional ombudsman will contact each facility covered by the program and determine their status and plan of action for residents. As needed the ombudsman will ensure resources are provided to residents and council residents about their rights.

3. OPCON ONE- FULL ALERT

- Monitor local radio, television and Internet media
- Begin communication with local and state agencies and partners
- Determine status of employees, providers and clients
- Monitor status of physical office location, if unavailable locate a usable facility or center and notify staff where to report or notify staff to work from home.
- Determine immediate needs of the elderly, disabled and their caregivers
- Determine type, scope and location of AAA/ADRC disaster assistance needed
- Follow all local, state and federal health and safety laws, rules regulations and executive orders.
- Print AIM reports- YNeedsCheck, YNutNeed, YEmerInfo for each county at the provider level and AAA level. FCG Advocate will pull the FCG Client Listing Report in the RAD database. This will assist in wellness checks, evacuations, and meal deliveries and other essential support as needed.
- Communicate with local and state agencies, providers and partners to coordinate with meeting the immediate needs of clients following all codes and regulations.
- Follow all guidelines from SCDOA regarding issued PI (Program instructions)
- IR&A staff will assist consumers needing assistance or information with available resources, including resources for limited English proficient clients
- Regional ombudsman will contact each facility covered by the program to determine their status and plan of action for residents. The ombudsman will ensure resources are provided to residents and council residents about their rights.

VII. Pandemic Considerations

- Prioritize employee and client safety
- Follow all safety guidelines issued by CDC
- Follow guidelines issued by SCDOA
- Follow SC Governors executive orders regarding shelter in place mandates and mandated closings. The AAA staff has the capacity to work from home with access to all data.
- Based on Governors executive orders, assess group dining situation and coordinate with providers to determine plan of action to ensure the safety of all involved
- Communicate frequently with local & state partners and local providers and share available resources and information

- Providers will provide reassurance and wellness checks on clients a minimum of once a week and more frequently if needed
- Essential services such as HDM's and medical transportation will continue with modifications as needed to protect the health and safety of staff and clients
- Available resources about the pandemic, physical and mental health, fraud and scam activities and other relevant information will be distributed to clients on an ongoing basis either through HDM's delivery, telephone, or mail.

VIII. Emergency Contact Organizations

County	Agency	Phone Number
Abbeville	Emergency 911	911
Abbeville		911 in Abbeville covers <ul style="list-style-type: none"> • Emergency Medical Service (EMS or Ambulance) • County Fire Department • City Fire Department • City Police Department • County Sheriff Department • Calhoun Falls Police Department • Due West Police Department • Erskine Public Safety Department
Abbeville	Sheriff Department	Sheriff Ray Watson 21 Old Calhoun Falls Road Abbeville, SC 29620 Phone: (864) 446-6000 Fax: (864) 446-6050 Email: rwatson@abbevillecountysc.com
Abbeville	Abbeville Police Dept.	Nick Moore, Chief of Police 102 S Main St. Abbeville, SC 29620 Phone: (864) 366-5677 Email: nmoore@abbevillecitysc.com
Abbeville	DHEC	Abbeville Public Health Office 909 W. Greenwood Street, Suite 2 P.O. Box 189 Abbeville, S.C. 29620 Phone: 864-366-2131 Fax: 864-366-4105 VR Fax 864-459-0617
Abbeville	Highway Patrol (TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda)	PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov

Edgefield	Emergency	911
Edgefield	Sheriff Department	<p>Sheriff Jody Rowland 200 Railroad Street Edgefield, SC 29824</p> <p><u>By Phone:</u> 803-637-5337 (Dispatch) 803-278-1625 (North Augusta Line) 803-637-4086 (Civil Process / Warrants) 803-637-4061 (Incident Reports) 803-637-4124/4125 Detention Center</p> <p><u>By FAX:</u> 803-637-4130 (Dispatch FAX) 803-637-4016 (Front Office FAX)</p>
Edgefield	Police Department	<p>Ronnie Carter Chief of Police 402 Main St Edgefield, SC 29824-1302 Phone: 803-637-4014 Fax #: 803-637-4100</p>
Edgefield	DHEC	<p>Edgefield Public Health Office 21 Star Road Edgefield, S.C. 29824 Phone: 803-637-4035 Fax: 803-637-4039</p>
Edgefield	Highway Patrol (TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda)	<p>PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE, Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov</p>
Greenwood	Emergency	911
Greenwood	Sheriff Department	<p>Sheriff Dennis Kelly 600 Monument St. Greenwood, SC 29646 Phone: (864) 942-8600 Email: dkelly@greenwoodsc.gov</p>
Greenwood	Police Department	<p>TJ Chaudoin Chief of Police 520 Monument Street, Room 103 Phone: (864) 942-8401 Fax: (864) 942-8418</p>
Greenwood	DHEC	<p>Greenwood Public Health Office 1736 South Main Street Greenwood, S.C. 29646 Central Appointing Number: 864-618-8000 Phone: 864-942-3600 Fax: 864-942-3690</p>
Greenwood	Highway Patrol J.T. Morf, Commander (TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda)	<p>PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE, Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov</p>

Laurens	Emergency	911
Laurens	Sheriff Department	Don Reynolds, Sheriff 216 West Main Street PO Box 68 Laurens, South Carolina 29360 Phone: 864-984-4967
Laurens	Police Department	Keith Grounsell, Chief 201 W Laurens St. Laurens, SC 29360 Phone: 864-984-3532
Laurens	DHEC	Laurens Public Health Office 3 Catherine St. Laurens, SC 29360 Phone: 864-833-0000 Fax: 864-833-6400
Laurens	Highway Patrol TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda	PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE, Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov
McCormick	Emergency	911
McCormick	Sheriff Department	Clarke Stearns, Sheriff 211 W. Augusta St. PO Box 1236 McCormick, SC 29835 (864) 465-2520
McCormick	Police Department	W.D. Bo Willis 115 W Augusta St McCormick, SC 29835 M-F 8:30am - 5:00pm (864) 465-3211 (864) 852-2225 Fax: (864) 852-2476 mccormickpd@wctel.net
McCormick	DHEC	McCormick Public Health Office 204 Highway 28 P.O. Box 27 McCormick, S.C. 29835 Phone: 864-852-2511 Fax: 864-852-2827
McCormick	Highway Patrol (TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda)	PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE, Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov

Saluda	Emergency	911
Saluda	Sheriff Department	Josh Price, Saluda County Sheriff's Office 100 Law Enforcement Dr. Saluda, SC 29138 Phone: 864-445-2112 Fax: 864-445-8829
Saluda	Police Department	Police Chief: Kes Holmes 101 South Jefferson Street Saluda, SC 29138-1633 Phone: 864-445-2116 Fax: 864-445-4928
Saluda	DHEC	Saluda Public Health Office 613 Newberry Highway Saluda, S.C. 29138 Phone: 864-445-2141 Fax: 864-445-7668
Saluda	Highway Patrol (TROOP TWO COUNTIES: Abbeville, Edgefield, Greenwood, Laurens, McCormick, Newberry, Saluda)	PATROL TROOP TWO HEADQUARTERS Street Address: 1801 Bypass 25 SE, Greenwood, SC 29646 Mailing Address: Same Voice: 864-227-6115 Fax: 864-227-3079 troop2@scdps.gov

Emergency Preparedness Offices

AAA's Emergency Planner will act as a liaison with the following agencies. The Emergency Planner will attend meetings and trainings when available.

Abbeville County Emergency Management Preparedness Office 903 W. Greenwood St, Suite 2700 PO Box 1010 Abbeville, SC 29620 864-366-8451	Will Blackwell wblackwell@abbevillecountysc.com 864-366-2400 ext. 2230	FAX 864-366-4608
Edgefield County Emergency Management County Government Building 304 Gray Street Edgefield, SC 29824 803-637-2123 (office) 803-637-5337 (Sherriff's Office) 803-637-5337 (E-911)	Foster Crowder [REDACTED] Fax 803-637-4098	803-637-4000 office 803-637-5337 can reach him by radio
Greenwood County Emergency Management 528 Monument St., Room B-15 (EOC) Greenwood, SC 29646 864-942-8533	Derek Oliver, Emergency Services Director doliver@greenwoodsc.gov 864-942-8683	(864) 942-8553 office FAX 864-942-8669

Laurens County Emergency Services Complex 321 S. Harper St PO Box 1396 Laurens, SC 29360	Sheila Kirkland, Director sheilakirkland@co.laurens.sc.us 864-984-0812 kristencraig@co.laurens.sc.us	864-984-0812 office 864-984-4731 alternate 864-984-0900 FAX
McCormick County Emergency Services 608 South Mine St. P O Box 1140-A McCormick, SC 29835	Donald Singer, Director Emergency Services dsinger@mccormickcountysc.org	864-852-2811 office 864-852-2505 alternate 864-852-3435 FAX
Saluda County Emergency Management 175 Public Safety Dr. Saluda, SC 29138	Joshua Morton, Director j.morton@saludacounty.sc.gov Jill Warren, Assistant Director j.warren@saludacountysc.gov	864-445-2529 864-445-3913 FAX

Volunteer Organizations Active in Disasters

Upstate SC Chapter-The American Red Cross 940 Grove Road Greenville, SC 29605 864-271-8222	Beth Marett beth.marett@redcross.org	(864) 271-8222 office Covering Abbeville, Greenwood, Laurens, McCormick (also Greenville, Spartanburg Anderson, Oconee, Pickens, Union)
Abbeville – American Red Cross 101 Church St. Abbeville, SC 29620 864-366-6800		Abbeville County
Greenwood -American Red Cross 520 Epting Ave. Greenwood, SC 29646 864-229-3102		Greenwood County
Laurens – American Red Cross 16 Peachtree Street Clinton, SC 29325 Phone: 864-938-6306 Fax: 864-938-0622		Laurens County
Saluda-The American Red Cross Under Central South Carolina	American Red Cross of Central South Carolina 2751 Bull Street Columbia, SC 29202 Phone: 803-540-1200	Saluda County
Edgefield – The American Red Cross Under Aiken	Aiken County Chapter American Red Cross 1314 Pine Log Road Aiken, SC 29803 Phone: 803-641-4152	

State Agencies

Immediate Help

Call Palmetto Poison Center

1-800-222-1222 - List and explanation of the information that the poison center staff may request.

State Highway Emergency Program

Dial *HP in supported urban areas for help with minor repairs, traffic control, and first aid until emergency medical service arrives.

Leave a Crime Tip

Specific phone numbers to contact SLED for different types of suspected crime, including contact information for Crime Stoppers.

Palmetto 800

South Carolina's statewide 800 MHz public safety radio system.

SC State Guard Olympia Armory

551 Granby Lane, Columbia, S.C., 29201-4655 Phone: (803) 299-4238

National Next of Kin Registry

Free emergency contact system to help if you or your family member is missing, injured, or deceased.

Mail Address:

NOKR

2020 Pennsylvania Ave. NW #908

Washington, DC 20006

Emergency Phone Registration 1-800-915-5413

Missing Persons 1-480-466-0063

Fax Only Numbers 1-800-927-5497

1-202-558-0264

SC Department of Transportation

<http://www.dot.state.sc.us/>

<http://www.511sc.org/>

<http://www.scdot.org/getting/evacuation.aspx>

Mobile Applications

SC Emergency Manager App (South Carolina Updates, Planning Tools & Shelter Status) (FREE)

<https://www.scemd.org/stay-informed/mobile-applications/>

My Radar (winds, storm tracks & weather alerts) (FREE/PAID)

<https://myradar.com/>

Hurricane Tracker (FREE/PAID)

<http://www.hurttracker.com/Main/home.html>

American Red Cross Emergency App (FREE)

<https://apps.apple.com/us/app/emergency-by-american-red/id954783878>

State Health Agencies

Department of Alcohol and Other Drug Abuse (DAODAS)

Services for individuals who are experiencing problems with addiction.

Department of Disabilities and Special Needs (DDSN)

Comprehensive guide to resources for people with disabilities and special needs.

Department of Health and Environmental Control (DHEC)

The SC agency charged with protecting public health, coastal resources, and the state's land, air, and water quality as authorized under multiple state and federal laws.

Department of Health and Human Services (DHHS)

Information about the SC Medicaid program, how to apply, and who is eligible.

Department of Mental Health (DMH)

Mental health centers, facilities, and services for South Carolina citizens.

SC Veterans' Affairs (VA)

The state office responsible for assisting all ex-service personnel and their eligible dependents in obtaining benefits for which they are eligible.

State Health Organizations and Programs

Center for Disability Resources

The Center for Disability Resources (CDR) is one of 61 University Centers for Excellence in developmental disabilities education, research, and service, located in major universities throughout the U.S. They function as a bridge to connect the knowledge, expertise, and resources of the university to persons with disabilities and the service delivery systems of the community.

SC Department of Aging

SC.GOV -1301 Gervais Street, Suite 710, Columbia, SC.

Phone: 1-803-734-9900 Toll-free: 1-800-868-9095 Fax: 1-803-771-7660

Benefits and services information for seniors; funding opportunities, manuals, and training for providers.

GetCareSC - Aging and Disability Service Directory <https://scaccess.communityos.org/cms/>

Available resources for older adults, people with disabilities, their family members, and caregivers in South Carolina.

SC Developmental Disabilities Council

Provides leadership in advocating, funding, and implementing initiatives that recognize the inherent dignity of each individual, and promote independence, productivity, respect, and inclusion for all persons with disabilities and their families.

SC Equipment Distribution Program (SCEDP)

This program provides telecommunications equipment at no cost to South Carolina residents with qualifying hearing, speech, blind/low vision with hearing loss, or dual sensory disabilities.

Vocational Rehabilitation

Classes and training, pain management, muscular development, computer training, rehabilitation technology, and barrier-free model homes.

Palmetto Poison Center

Serving all 46 counties in South Carolina, the PPC provides services free-of-charge to the public and health professionals 24 hours-a-day, 365 days a year.

Commission for the Blind

Rehabilitation services, training, prevention, independent living services, and more for blind and severely visually impaired citizens of South Carolina.

School for the Deaf and the Blind

Offers programs for individuals who are deaf, blind, or sensory multi-disabled at its main campus and regional centers located throughout the state.

Spinal Cord Injury Research Fund

Established in 2000 by the SC legislature, the fund promotes research to develop better understanding of causes and effective treatment strategies for paralysis, sensory loss, and other consequences of spinal cord injury and disease.

Palmetto AIDS Life Support Services

Events, frequently asked questions, help with everyday needs, housing, and medical attention.

Hands on Health South Carolina

Promoting healthier citizens and communities in SC with easy-to-use, well organized resources for health issues.

Federal Agency Resources:

FEMA

US Department of Justice

FBI

Federal Aviation Administration

National Transportation Safety

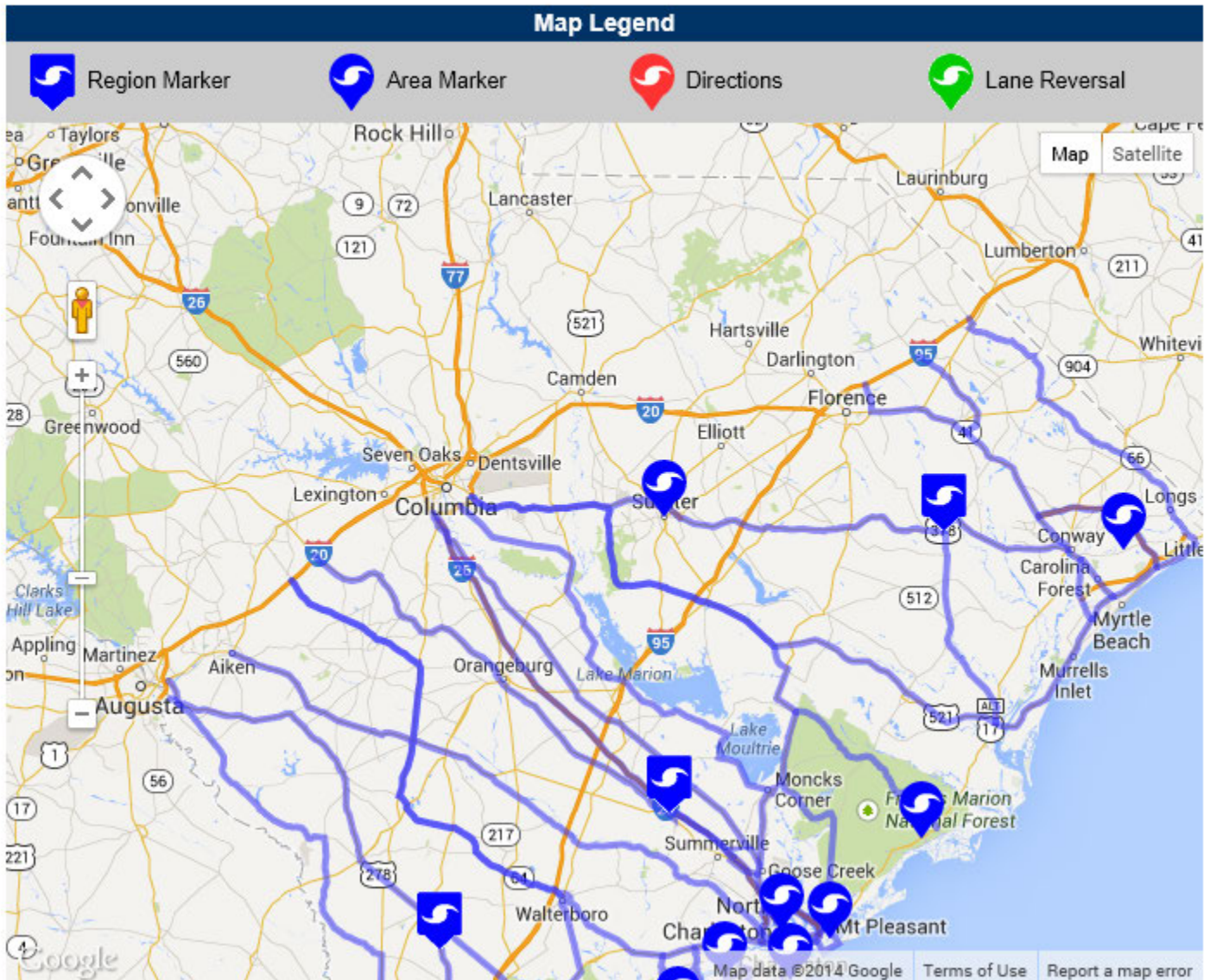
US Board of Defense

US Department of Transportation

US Department of Agriculture

SC DOT does not list evacuation routes for Upstate SC for Hurricanes. The map below shows coastal evacuation routes. In the event of a disaster effecting upstate regions, our AAA/ADRC would contact local authorities or the SCDOT for instructions.

SC Evacuation Routes



Memorandum of Agreement

MOU for Appalachian AAA and Lower Savannah AAA included in this manual

IX. Training

The Upper Savannah AAA/ADRC PSA is charged with providing comprehensive emergency management training to the Upper Savannah AAA/ADRC staff, contractors, and providers. Upper Savannah is also charged with assisting cities, counties, and state agencies in planning and implementing their emergency management programs. A comprehensive emergency management program includes pre and post-disaster mitigation of known hazards to reduce their impact; preparedness activities, such as emergency planning, training, and exercises; provisions for effective response to emergency situations; and recovery programs for major disasters.

The Upper Savannah AAA/ADRC follows guidelines from the Administration on Aging (AoA), Federal Emergency Management Agency (FEMA), & Center for Disease Control (CDC). The Upper Savannah AAA/ADRC consults with other AAAs, state, county and local governmental entities, service providers and other stakeholders who have an interest in our role of meeting the needs of older individuals in planning before, during, and after natural, civil defense, and/or man-made disasters. To ensure these responsibilities of successful disaster plans are achieved, the Upper Savannah AAA/ADRC partners with local, and state EMS agencies to provide up to date training to its staff, providers and contractors. This training may include:

- State Emergency Preparedness meetings/trainings as offered.
- Meet with local emergency management personnel and coordinate training for partners (through conference calls during the pandemic).
- During the Pandemic we will use online webinars and resources including:
 1. FEMA.gov- “Community Preparedness: Implementing Simple Activities for Everyone
 2. FEMA.gov- “Preparing Makes Sense for Older Americans”
 3. FEMA.gov- “Continuity of Operations”
 4. AOA- “Emergency Assistance Guide 2006”
- Training/Drills- staff will participate in disaster drills (tornado, earthquake fire, etc.)
- Review of plan and responsive round table discussion/training preparation for potential emergency event

- Round table discussion/training with IR&A specialist as well as ombudsman about individual resources for individual needs.

Conclusions

The PSA Region II AAA/ADRC Emergency Action Plan is a working document. It will be necessary to update and modify the plan as lead agency requirements and service provider capacities develop, and to meet changing conditions. The plan will be shared with interested parties. Their reactions and comments will be used in the revisions of future editions.

Staff and selected agencies, and contracted service providers will receive training on the intent and proposed implementation processes described in the plan.

Particular attention will be given to the description of individual assignments and responsibilities during an emergency. Attention will be given also to the underlying philosophy of the plan, which assigns the main responsibilities of the PSA Region II AAA/ADRC to coordinate and advocate for services needed by agency clients.

ATTACHMENTS

Memorandum of Understanding For Disaster Preparedness

The following Memorandum of Understanding (MOU) outlines an agreement between the Upper Savannah Area Agency on Aging (AAA) and the Appalachian Area Agency on Aging (AAA) in the event of a natural (earthquake, flood, hurricane, landslide, severe weather, tornadoes, tsunamis, wildfire, winter storm and extreme cold), biological or a man-made disaster.

I. Purpose

The purpose of this MOU is to define a working relationship between the Upper Savannah AAA and Appalachian AAA in preparing for and responding to certain disaster situations. This MOU provides the broad framework for cooperation between the two AAA's in rendering assistance and service to victims of disaster, as well as other services for which cooperation may be mutually beneficial, according to provisions in our mutual AAA's Disaster Plan Manual.

II. Independence of Operations

Each party of this MOU will maintain its own identity in providing service. Each organization is separately responsible for establishing its own policies and procedures and financing its own activities.

III. Disasters/Emergencies Covered by this MOU

The Federal law governing disaster relief, found in Title 42, Chapter 68 of the United States Code, defines "emergency" and "major disasters" as follows:

Emergency- means any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement State and Local efforts and capabilities to save lives and to protect property and public health and safety or to lessen or avert the threat of a catastrophe in any part of the United States.

Major disaster- means any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this chapter to supplement the efforts and available resources of States, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

IV. Roles of Upper Savannah AAA and Appalachian AAA

1. Upper Savannah AAA and Appalachian AAA will work with each other in coordination with other private agencies that may help to provide needed resources in the time of disaster or emergency.

2. Upper Savannah AAA and Appalachian AAA will share information related to effects of the disaster as permitted by law.
3. Assist with the coordination of disaster relief efforts as it relates to the programs under the AAA's.
4. Allocate the responsibility for joint expenses only in writing and only in advances of any commitment.

This agreement will become effective upon signatures of each Council of Governments Executive Director.

Upper Savannah

Council of Governments

Printed Name: _____

Signature: _____

Appalachian

Council of Governments

Printed Name: _____

Signature: _____

Memorandum of Understanding For Disaster Preparedness

The following Memorandum of Understanding (MOU) outlines an agreement between the Upper Savannah Council of Government (USCOG) and the Lower Savannah Council of Government (LSCOG) in the event of a natural (earthquake, flood, hurricane, landslide, severe weather, tornadoes, tsunamis, wildfire, winter storm and extreme cold), biological or a man-made disaster.

I. Purpose

The purpose of this MOU is to define a working relationship between the USCOG and LSCOG in preparing for and responding to certain disaster situations. This MOU provides the broad framework for cooperation between USCOG and LSCOG in rendering assistance and service to victims of disaster, as well as other services for which cooperation may be mutually beneficial. With as little interruption as possible and as a result of natural, biological or man-made emergency or disaster, the two agencies recognize the need to maintain a strong coordination at a level that ensures sufficient use of all available resources, consistent with the principles of each entity.

II. Independence of Operations

Each party of this MOU will maintain its own identity in providing service. Each organization is separately responsible for establishing its own policies and procedures and financing its own activities.

III. Disasters/Emergencies Covered by this MOU

The Federal law governing disaster relief, found in Title 42, Chapter 68 of the United States Code, defines "emergency" and "major disasters" as follows:

Emergency-any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement State and Local efforts and capabilities to save lives and to protect property and public health and safety or to lessen or avert the threat of a catastrophe in any part of the United States.

Major disaster-any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant major disaster assistance under this chapter to supplement the efforts and available resources of States, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

IV. Roles of LSCOG and USCOG

1. LSCOG and USCOG will work with each other in coordination with other private agencies that may help to provide needed resources in the time of disaster or emergency.
2. LSCOG and USCOG will share information related to effects of the disaster as permitted by law.
3. Assist with the coordination of disaster relief efforts as it relates to the programs under the Council of Governments / Area Agency on Aging.
4. Allocate the responsibility for joint expenses only in writing and only in advances of any commitment.
5. Appoint a representative from each Agency to serve as a point of contact for matters relevant to this MOU.

This agreement will become effective upon signatures of each Council of Governments Executive Director.

Upper Savannah

Printed Name: Patricia Hartung

Council of Governments

Signature: 

Lower Savannah

Printed Name: William Melnar

Council of Governments

Signature: 