# MIDLANDS

# AREA AGENCY ON AGING EMERGENCY









NEWBERRY: FAIRFIELD: LEXINGTON:RICHLAND

The Central Midlands AAA/ADRC supports the S.C. State Comprehensive Emergency Preparedness Plan. The S.C. Emergency Preparedness Division, Office of the Adjutant General, is required by law and given authority by S.C. Legislative Act 199 of 1979, Section 21, to prescribe and assign policies, tasks and responsibilities to the various departments and agencies of State Government and the counties and municipalities of South Carolina. Each Area Agency on Aging and local Aging Contractor is required by The State Unit on Aging to have a disaster plan. These entities also operate in cooperation with the county emergency plan and by authority of the board of directors. The purpose and goals of a Disaster Preparedness Plan are as follows:

### I. PURPOSE

- To develop and implement essential and reliable communication, coordination, and delivery of services for older adults across government agencies, the aging network, and care provider systems at the public, private and non-profit levels.
- To participate in emergency preparedness and disaster planning at state and local levels. This includes local governments with emergency preparedness and disaster planning for older persons.
- To ensure the government is aware and educated of the unique needs and resources of older adults. Some older adults who have increased physical, mental, and emotional needs during emergencies, require assistance to initiate protective actions. Older adults who reside in LTC facilities or housing with limited mobility may require extensive transportation efforts and assistance. Actively involved older adults can serve as resources supporting emergency response. Assistance from state government and the State Unit on Aging (South Carolina Department on Aging), Area Agencies on Aging are responsible for identifying older adults, not just the clients they serve, but also older adults located in the general population who may be at risk due to disruption of services (e.g., lack of food, water, power, sewer, medicine, fire protection, emergency medical services, law enforcement, and/or continuity of care). In addition, state government and the Area Agencies on Aging are responsible for developing a plan for providing services on an emergency basis for older adult evacuees and relocations from other service areas or states.

The purpose of this Disaster Preparedness Plan is to assure the needs of the older adult population in the Central Midlands region are adequately met during times of disaster. Along with the Central Midlands Area Agency on Aging/ADRC, the South Carolina Standard Assurances for aging service contractors require each provider have a Disaster Preparedness Plan with specific instructions for staff and participants to adhere to in the event of an emergency.

### II. GOALS

- To encourage the integration of a coordinated federal, state, and local emergency response plan for seniors in the event of public health emergencies, catastrophic events, or disasters. To foster an environment that promotes the well-being for South Carolina older adults and enables them to remain in their homes and communities.
- Support the efforts to improve access to functional and special needs shelters and to ensure the appropriateness of services available at these shelters.
- Seek support to identify resources available to locate and contact older adults in the general population who are not currently receiving assistance or services from the aging network, but who may require assistance during a public health emergency, catastrophic event, power outages, or disaster.
- Work with local emergency response agencies and county emergency operations centers to maximize the ability to plan for and meet the needs of older adults in the event of public health emergencies, catastrophic events, or disasters.
- Support the efforts of the community-based service providers, which includes home health care providers, to maintain their ability to deliver services to older adults and communities in order to minimize any disruption of critical services.

### III. FACTS

As the primary planning and administrative structure identified by the Older Americans Act, the Central Midlands AAA/ADRC is mandated and dedicated to serve and to protect all adults sixty years and older in Fairfield, Lexington, Newberry, and Richland counties. During a disaster, it is imperative for the Office on Aging, Central Midlands AAA/ADRC and local contractor agencies work together to coordinate and assist in service delivery of the clients in the PSA. It is the responsibility of the Central Midlands AAA/ADRC and the contractors who represent Fairfield, Lexington, Newberry, and Richland County to provide the protection of life and property, to maintain routine services, and to try to restore to the lives of older adults back to normal.

### IV. SITUATIONS

### **DISASTER PHASES**

**OPCON 3: Normal Operations/Steady State:** Staff will be made aware of emergency preparedness plans and actions to follow. Trainings and relevant meetings will be attended as needed to prepare and educate staff on emergency preparedness. AAA Director will ensure the providers have emergency plans in place. CMCOG will work with the county Emergency Management on establishing appropriate OPCON levels for action by our agency.

**OPCON 2: Enhanced Steady State/Partial Activation:** Staff will be made aware of the change in the state. Staff will be reminded of emergency preparedness plans. AAA Director will be in contact with service contractors to ensure emergency plans of action are in place. Coordination of shelf stable meals will begin. Pertinent information will be shared with contractors and clients. AAA will request reports from contractors of any change in status.

**OPCON 1: Full Activation:** Meals and emergency plans are in place. CMCOG AAA will be closed until the threat passes and will resume operating hours once it's safe to do so. Pertinent staff will be on-call to handle emergencies as needed.

**Preparedness** is activity taken for an emergency before it occurs that facilitates the disaster response to save lives, minimize damage, lessen the impact of an emergency and facilitate recovery. Government agencies at all levels have an obligation to prepare themselves and the public for emergencies. The key to effective emergency management is being ready to provide a rapid emergency response. The rest of the phases depend upon efficient planning, or preparing phase.

**Response** is the activity that occurs immediately before, during, or directly after an emergency or disaster. This includes the activation of the emergency preparedness plan and networking with local and state government including the contract providers in counties served.

**Stabilization** is the phase that takes a few hours to several months depending on the scope of the disaster. This includes the return of vital life-support systems such as; fire protection, EMS, law enforcement, power, water and sewer to minimum operating standards.

**Recovery** is assistance provided to return a community to normal or near-normal conditions, resulting in the restoration of a functioning community. This phase is sustained care offered over a longer period and is intended to assist people in reestablishing their lives. Disaster Recovery Centers are placed in readily accessible facilities or mobile offices where older adults may go for information about FEMA or other federal disaster assistance programs. In addition to state programs and local services.

The Disaster Recovery Centers will request staffing information from the Area Agency on Aging. The points of contact will be sent a packet of information by email, fax, or in person that will assist staff. The packet will be appropriate to the center being established. Additional information and literature appropriate to the type of aging services available in the area should be provided by the Area Agency on Aging and other aging network partners.

The Area Agency on Aging/ADRC in coordination with the S.C. Department on Aging, Councils on Aging, other state agencies, and non-profit organizations will facilitate community outreach to reach and address the unmet needs of those older adults who were unable to evacuate or chose to shelter in place.

### V. OPERATIONS

- In the event of a disaster/emergency, the Central Midlands AAA/ADRC Executive Director and/or staff could be affected. Personal homes, personal safety, and relatives and friends may need attention before it will be possible to assist in the response and resume the functions of the AAA/ADRC. A specific chain of command should be in place designating the person(s) who will assume responsibilities during the critical response phase of disaster/emergency. Throughout the preparation stage, these individuals must be involved in the planning and preparation activities.
- At the time of disaster/emergency, the AAA/ADRC Director and/or designated staff will need in his/her possession tools to begin the response activity. These items should be assembled in a secure enclosure such as a suitcase, and kept in a secured and accessible location.
- Disaster operations shall be conducted in accordance with routine lines of authority. If the Central Midlands AAA/ADRC should become inoperable, a team or staff from an AAA/ADRC not impacted by the event will be assembled under mutual aid agreements to operate as the affected AAA/ADRC until that office is re-established. Also, if needed, the State Unit Office on Aging shall operate as the area agency on aging until Central Midlands AAA/ADRC can become re-established.

### VI. DISASTER COMMUNICATIONS

To prepare for a disaster, the agency needs to understand what will be required once a disaster occurs. Telephone communication may not be possible, contingency plans for this should be in place. When advanced warning is possible – transportation staff is a first to ensure all vehicles have full gas tanks, all cell phones, satellite phones, and/or lap-top computers are charged. Staff must have proper identification to ensure they are recognized as authorized emergency staff. Emphasize the critical need for record keeping.

- Coordinate with county aging service contractors; review provider disaster plans -AAA/ADRC Director, I & R/A Specialist
- Communicate with State Unit Aging South Carolina Department on Aging (SC

DOA) • Communicate and coordinate with other AAA/ADRC Directors

- Coordinate with caterer (Traditions) (LCRAC) County Councils on Aging (COA)
- Safeguard internal records and property; insure availability of fully battery-powered laptop computers for client tracking AAA/ADRC Director, I & R/A Specialist, Long Term Care Ombudsman, Assessment Staff
- Education and training of staff I & R/A Specialist
- Maintenance of SOP AAA/ADRC Director, I & R/A Specialist
- Maintenance of Emergency Lists AIM AAA/ADRC Director, County Councils on Aging (COA)

### VII. ORGANIZATION AND ASSIGNMENT OF RESPONSIBILITY

The Central Midlands AAA/ADRC shall serve as the Emergency Preparedness Coordinator (EPC) and shall activate the emergency plan. All Aging staff shall report to the administrative office at the Central Midlands Council of Governments office as soon as possible. The alternate site is the SC4A designated Area Agency on Aging.

MOUS

The SCAAA's have an agreement of Memorandum of Understanding

## Central Midlands AAA/ADRC has a MOU with Vantage Point (Pee Dee AAA) See Attachment A.

The line of succession for agency related decisions is as follows:

- 1. Executive Director, Central Midlands Council of Governments
- 2. Deputy Director, Central Midlands Council of Governments
- 3. Aging Director, AAA/ADRC
- 4. I & R/A Specialist
- All staff should be knowledgeable of types of disasters, (i.e. hurricane, tornado, earthquake, fire, flood, COVID-19 pandemic, etc.).
- Central Midlands AAA/ADRC recognizes that in order to carry out public disaster responsibilities, individual staff must have plans to protect and secure the safety of their families. Accordingly, Central Midlands AAA/ADRC encourages each staff member to develop a family emergency/disaster plan. The first action of Central Midlands AAA/ADRC following an emergency that affects the Central Midlands region is to assure the safety of its staff.
- After personal safety for one's family has been established, all staff shall report to the Central Midlands Council of Governments administrative offices. If the administrative

offices are uninhabitable, all staff shall report to the SC4A designated Area Agency on Aging.

- The Central Midlands AAA/ADRC Director shall serve as the liaison for the Central Midlands AAA/ADRC and any other agencies which the area agency has contact.
- The Regional Ombudsman will coordinate with The State Unit on Aging in making provisions for the needs and safety of residents in long-term care facilities. Facilities identified as not having a Disaster Preparedness Plan will be reported to DHEC, as DHEC requires each facility to have such a plan in place when evacuation of residents to other facilities if needed. Other AAA/ADRC staff may also be required to assist as necessary.

### VIII. CONTINUITY OF AGENCY

This plan is intended to improve the readiness and response capability of the Central Midlands AAA/ADRC in emergency and disaster situations. The role of an area agency is (1) to ensure the capability of the agency and continue or to resume operations as quickly as possible following a disaster, and (2) to facilitate the coordination of activities between the local aging contractor, the local emergency management network, and the aging network.

As the primary planning and administrative structure identified by the Older Americans Act, the Central Midlands AAA/ADRC is mandated and dedicated to serve and to protect all adults ages sixty and older and people with disabilities in Fairfield, Lexington, Newberry, and Richland counties.

During a disaster, it is imperative the Central Midlands AAA/ADRC and local contracting agencies work together to coordinate and assist in service delivery.

Depending on the scope of the disaster, the Central Midlands AAA/ADRC may be required to become a direct contractor as it assists service contractors to locate at-risk clients, and help to arrange or deliver services. The Central Midlands AAA/ADRC will work closely with existing, authorized and experienced local service contractors and county authorities within the regional aging network. If due to the disaster, a local contractor becomes disabled, the Central Midlands AAA/ADRC will assist with service provision until operations can be stabilized. These Operating Procedures for Emergencies and Disasters apply to the paid and volunteer personnel of the AAA/ADRC.

### IX. PLAN DEVELOPMENT AND MAINTENANCE

### **RECOVERY PHASE**

Conduct damage assessment (AAA/ADRC and provider agencies) - All Staff

- Provide technical assistance to provider agencies to secure proper disaster funding -AAA/ADRC Director
- Resource management AAA/ADRC Director
- Management of volunteers and donated resources I & R/A Specialist
- Recordkeeping and reporting All staff
- Outreach and advocacy efforts All staff

### X. ADMINISTRATION, FINANCE AND REFERENCES

All information related to planning for, execution during and recovery following a disaster shall be maintained in a central location by the Central Midlands AAA/ADRC in order to track services delivered and not delivered.

# Emergency Preparedness Manual – Original and Copies \_\_\_\_\_\_ All Original Contracts Include several copies of same (copies of each are in manual), include the Area Plan, contract (s) with caterer, contractors, State Unit on Aging, other state programs \_\_\_\_\_\_ Emergency Telephone Number List \_\_\_\_\_\_ AIM Back-up \_\_\_\_\_\_ Network Back-up \_\_\_\_\_\_ Office Equipment (i.e., laptop, printer, etc.)

**Evacuation, Decision and Response Timeline:** 

Disaster operations shall be conducted out of the Central Midlands Council of Governments office. If an emergency should occur during non-working hours, each staff person is responsible for making contact with his/her supervisor at the earliest possible time. If unable to make contact, the staff person should report to the office as soon as safety permits.

- Imminent Danger/Evacuation
- Stay in the building
- Turn off all air conditioning, heating systems, Close all doors and windows, and any other air-intake openings
- Do not evacuate building unless you receive instructions to do so
- Call the local Emergency Preparedness Office
- Call all county aging service contractors
- If TV is available, turn it on to channel 10, 19 or 25. Turn radio to local station.

### **Region Operating Conditions**

If an emergency should occur during non-working hours, each staff person is responsible for making contact with his/her supervisor at the earliest possible time. If unable to make contact, the staff person should report to the office as soon as safety permits. Should any regional office (AAA/ ADRC) and/or local aging network provider's offices become inoperable; a team or staff from an AAA/ADRC not impacted by the event will be assembled under mutual aid agreements to operate as the affected AAA/ADRC until that office is re-established. Should a number of regional offices (AAA/ADRC) and/or local aging contractor's offices become inoperable, and all teams or staff from AAA/ADRC not impacted by the event already be allocated, staff from the SC DOA may be mobilized by the SC DOA Director to the affected area to help operate the AAA/ADRC until other AAA/ADRC staff become available. Should a local contractor provider become inoperable, the SC DOA expects the AAA/ADRC to assume or contract those functions, to the extent possible, until provider operations are re-established. The goal is to normalize operations as quickly as possible in order to provide critical services to seniors.

### **Established Guidelines for Contractors/Providers:**

- 1. Each provider of services is encouraged to have a detailed disaster plan that includes memorandums of agreement with other community agencies, churches or other organizations to use their space for essential operations.
- 2. Educate consumers on the importance of having a personal disaster response plan twice annually.

- 3. Encourage local transportation providers to secure agreements with other entities for use of vehicles to provide critical medical transportation.
- 4. Providers of meal programs are encouraged to pre-deliver nonperishable meals to high-risk consumers receiving home delivered meals or congregate meals that have been identified through the assessment process who lack family or community support during a disaster or weather-related emergency. High risk consumers are those who responded during the assessment process that the consumer would not have anyone check on them during a disaster. Contractors will run an AIM report to identify all clients who have been deemed high risk according to the latest assessment.
- 5. Contractors are encouraged to back up all computer systems, print consumer information reports to provide as needed to county emergency responders'/emergency management officials.
- 6. Responsible to review, update and redistribute phone numbers for AAA/ADRC, local contractor staff and catering staff.
- 7. The AAA/ADRC will assist contractors as needed to notify isolated consumers lacking community support of the potential weather-related disaster.
- 8. Contractors are encouraged to deliver additional meals to homebound clients as funds are available to consumers regardless of high-risk status.
  - 9. Transportation providers are encouraged to communicate with county officials to implement any needed evacuation of seniors.
  - 10. Disseminate information to the AAA/ADRC relative to disaster response services available and restoration of routine services to callers.
- 11. Coordinate with alternate suppliers for meals for contractors of meal programs should the contracting caterer is not able to provide meals per their contract.
  - 12. Provide on-site staff presence if needed to operate a group dining site or pack home delivered meals.
  - 13. Monitor re-establishment of routine contracted services as soon as possible and report service restoration to the AAA/ADRC.
- 14. All unscheduled closings of the contractor's primary office or satellite center or office will be reported to the AAA/ADRC as soon as practical with updates provided daily.

15. The AAA/ADRC will assist the meal program and transportation contractors as needed in the implementation of their plan to provide services during an unanticipated closure.

### **Evacuation Zones:**

Evacuation zones: are those areas that need to be evacuated to protect residents that are at risk in the event of a public health emergency, catastrophic event or disaster.

### **Public Information**

Central Midlands Area Agency on Aging (AAA/ADRC EPC) is responsible for participating in all information / briefings and will provide information as needed to the appropriate agencies. Media should be made aware of special needs of the elderly.

### **Exploitation**

AAA/ADRC staff, direct service providers, volunteers and contractors should be aware of the possibility of older adults being exploited following disasters, and if suspected, should take appropriate actions. Exploitation of a person with a disability or older adult due to a disaster is defined as to improperly and/or illegally utilize funds, assets or property of that person via fraud, forgery, coercion, or deception, etc.

### **Operational Areas/Area Planning Factors**

The Operational Areas were developed by SCEMD and the respective counties - in order to define manageable, easily recognizable areas within each county that affords a basis to model possible effects of disastrous weather.

### **Shelters**

In the event of a disaster, shelters will be open and determined by the SC Emergency Management Division. Shelters are generally the place of last resort. Families are encouraged to have emergency plans in place.

### CENTRAL MIDLANDS AREA AGENCY ON AGING PANDEMIC PLAN

In the event of a pandemic, Central Midlands Area Aging will follow all instructions and safety measures provided by SC DHEC and SC DOA. The safety and well-being of staff, service providers, volunteers, and clients is primary in planning and developing COG AAA response and plan of action.

- Area Agency on Aging staff, service providers, volunteers and clients should follow procedures outlined before and during the pandemic. These procedures are subject to change as conditions are upgraded and additional information is made available to the public. These updates will be provided by the AAA Director and the Information Referral and Assistance Specialist. Any changes must be approved by the Central Midlands Council of Governments Executive Director and the Area Agency on Aging Director.
- Staff members must be flexible to anticipate any changes in assignments during the course of the pandemic. Anyone who is ill or has been officially quarantined should stay home until that person is no longer contagious, considered at risk, or has been released from quarantine by a healthcare professional.
- Upon activation of the emergency plan, the AAA Director will contact each service provider to determine if changes are needed in regard to potential adjustments to services provided for clients. Any changes will be presented to the SC DOA as needed.
- The Central Midlands COG Executive Director along with the AAA Director will check with service providers on the availability of personal protective equipment and other supplies. If needed, those supplies shall be ordered and distributed to providers as quickly as possible.

ACCESS INFORMATION FO	R EMERGENCY PREPAREDNESS	SACTIVITIES
REGION: Central Midlands	FISCAL YEAR 2024-2025	
CHANGES TO THIS INFORMATION WITHIN TEN WORKING DAYS	N MUST BE REPORTED TO THE AAA	, EPO, AND SC DOA
COORDINATING AGENCIES	EMERGENCY CONTACT STAFF	CONTACT NUMBER After Business Hours
(Agency Name & Street Address)	(Names and Job Titles)	
Area Agency on A	L Aging/Aging & Disability Resource C	Center
Central Midlands Council of Governments AAA/ADRC	236 Stoneridge Dr. Columbia, SC 29210	(803) 376-5390 (Office)
AAA/ADRC Regional Director	Anna Harmon	
AAA/ADRC Assistant Director	Shelia Bell-Ford	
SHIP Coordinator	JaJuana Davis	
I& R/A Specialist	Jannie Davis	(803)- 744-5140 ext 314
Family Caregiver Advocate	Artellia Shaw	
Aging Program Coordinator	Lindsey Woolley	
Assessor Coordinating Manager	Ebony Davis	
Senior Ombudsman Investigator	LaToya Buggs-Williams	
Ombudsman Volunteer Program	Fretoria W. Addison	

Coordinator- Information Support Specialist		
Area Agency Contractors		
Senior Resources, Inc. 2817 Millwood Ave. Columbia, SC 29205	Andrew Boozer	
Lexington County Recreation & Aging Commission	Lynda Christison	
125 Parker St. Lexington, SC 29072	Mary Beth Callais	
Northeaur County Council on	I rmn Stadisman	
Newberry County Council on Aging	Lynn Stockman	
1300 Hunt St. Newberry, SC 29108	Janet Ballentine	
Fairfield County Council on Aging	Angela Connor	
210 East Washington St. Winnsboro, SC 29180		

South Carolina Legal Services 2109 Bull Street Columbia, SC 29201	Andrea Loney	
	Susan Firimonte	
Emergency Preparedness Offic	es	
Richland Co. Emergency Services 1410 Laurens St. Columbia, SC 29204	Michael Byrd, Director Jessica Roberts, Deputy Director	
Lexington Co. Emergency Preparedness Division  434 Ballpark Road Lexington, SC 29072	Tammy Shehow, Emergency Manager  Len Sparrow, Assistant Emergency Manager	(803) 785-8628 (Fax)
Newberry Co. Disaster Preparedness Agency 520 Wilson Rd. Newberry, SC 29108	Tommy Long, Emergency Services Coordinator  Zenda McClurkin, Secretary	(803) 321-2173 (Fax)
Fairfield Co. Emergency Management Dept. P.O. Drawer 60 Winnsboro, SC 29180	Jennifer McGriff, Director Jennifer (vacant), Deputy Direct, Brittany Brisbon, Admin Assistant	(803) 635-4299 (Fax)
Emergency Alert Systems Stations Columbia	WCOS 97.5 FM WTCB 106.7 FM WLTR 91.3 FM (public-radio) WWVA 1170 AM-Spanish	
Shelters		
American Red Cross Shelter Information Richland/Lexington 2751 Bull St. P.O. Box 91 Columbia, SC 29202	Central SC Chapter/Red Cross Rebecca Jordan, Executive Director Rebecca.Jordan@redcross.org	(803) -540-1200 1-866-getinfo

Fairfield County 117 East Washington St. Winnsboro, SC 29180		
Richland County St. Andrews Baptist Church 230 Bush River Rd. Columbia, SC 29210		
Lexington County White Knoll High School 5643 Platt Springs Rd. Lexington, SC 29073		
Fairfield County Fairfield Memorial Hospital 102 US Highway 321 Bypass Winnsboro, SC 29180 Newberry County		(803) 635-5548 (803) 385-5002 (803) 385-1523
Newberry County Newberry Memorial Hospital 2669 Kinard St. Newberry, SC 29108		(803) 405-7150 (803) 276-7570
Lexington County Lexington Medical Center 2770 Sunset Blvd. West Columbia, SC 29170		(803) 791-2000 (803) 936-7682
Richland County Palmetto Richland Memorial Hospital Five Richland Medical Park Columbia, SC 29203	Administrator on duty for the day	(803) 434-7000
Prisma Health Baptist Medical Center Taylor at Marion St. Columbia, SC 29220	Hospital Operator:	(803) 296-3294 (803) 231-8182 (803) 296-5059 (803) 296-5010
Volunteer Organizations Active in Disasters		
Salvation Army 3024 Farrow Rd. Columbia, SC 29203	Major Roger Coulson	(803) 309-6435

United Way of the Midlands 1800 Main St., Ste 2 Columbia, SC 29201	Mac Bennett, President & CEO	(803) 733-5400 or 211 (803) 765-9865 (803) 733-5410
Harvest Hope 2220 Shop Rd. Columbia, SC 29201	Denise Holland, CEO	(803) 254-4432 (803) 323-6011 (Fax)
Mission Lexington- Lexington County 216 Harmon St. Lexington, SC 29072	Robin Bowers, Exec. Director	(803) 957-6656
Lexington County Emergency Food Pantry 1775 12 St. Ext. Cayce, SC 29033		(803) 794-1627 (803) 794-1630 (Fax)
South Carolina DHEC 2600 Bull St. Columbia, SC		(803)898-3432 www.scdhec.net
Social Services		
Fairfield County 1136 Kincaid Bridge Rd. Winnsboro, SC 29180		(803) 635-5502
<b>Lexington County</b> 541 Gibson Rd. Lexington, SC 29071		(803) 785-7333
Newberry County 2107 Wilson Rd. Newberry, SC 29108		(803) 321-2155
Richland County		(803) 735-7300
3220 Two Notch Rd. Columbia, SC 29204		(332), 750 7500
DHEC 1777 St. Julian's Place Columbia, SC 29204		(803) 545-4205

Cooperative Ministries 3821 W. Beltline Blvd. Columbia, SC 29201		(803) 799-3853
Aiken/Barnwell/Lexington Community Action Commission 650 Knox Abbott Dr. Cayce, SC 29033		(803) 794-6778
Carolina Community Action 400 S. Congress St. Winnsboro, SC 29180		(803) 635-3606
Catholic Charities 1428 Oak St. P.O. Box 7245 Columbia, SC 29202		(803) 254-9776
Wateree Community Action Center 3220 Two Notch Rd. Columbia, SC 29204	Administration Office	(803) 470-3591 (803) 592-7000 (803) 807-9812
We Care Center Chapin Interfaith Outreach 1808 Chapin Rd. Chapin, SC 29036		(803) 345-3244
GLEAMNS Human Resources Commission, Inc. (Newberry) 237 North Hospital St. Greenwood, SC 29648		(864) 223-8434 (803) 276-2110, ext.
Assistance for Spanish Speaking:  S.C. Hispanic Outreach 827 Wildwood Avenue, Ste. 200 Columbia, SC 29203	Jorge Leone, Acting Executive Director contact@schispanicoutreach.org	(803) 419-5112

Communicare 3400 Colonial St. Columbia, SC 29203		(803) 400-1178 (803) 319-8928
Public Information Phone System Spanish interpreters available		1-866-246-0133
Pet Information:		
S.C. Animal Care and Control	Marli C. Drum, President	(803) 776-7387
Clemson University Cooperative Ext. Petcare	Boyd H. Parr, DVM State Vet. & Director	(803) 726-7812
Volunteer Organizations Active in Disasters		
Fairfield County		(803) 635-4722
Newberry County		(803) 276-1091
Lexington County		(803) 321-2185 (803) 359-8515
Richland County		(803) 865-1216
Clemson Livestock-Poultry		(803) 788-2260 ext. 268
Department of Agriculture		(803) 734-2210
SC Animal Care & Control		(803) 776-7387

Other useful information:	
National Guard	(803) 806-4200
Department of Transportation (Traffic Information-Road Closures)	511 www.sctraffic.org
SC Insurance News Services	(803)252-3455 www.scinsnews.com
Information, Referral & Assistance-AIRS	www.sc211.org
SC Emergency Management Division	www.scemd.org
Road Closures	www.dot.state.sc.us
Weather	www.nhc.noaa.gov
Other Useful Sites:	
S.C. Web Site	www.myscgov.com
Center for Disease Control and Influenza Info 1600 Clifton Rd. NE Atlanta, GA 30333	1-800-232-4636 www.pandemicflu.gov

### **Trainings**

- 1. Central Midlands AAA/ADRC will continue to attend the Healthcare Coalition Meeting to be informed of upcoming trainings. Central Midlands staff will attend and participate in relevant training activities.
- **2.** I&R/A Specialist along with AAA Director will attend the Healthcare Coalition Meetings to stay abreast of emergency preparedness.

First Friday of every month – DHEC Healthcare Coalition Meeting

### **On-going Coordination Meeting Dates**

a. First Friday of Every month, Midlands Healthcare Coalition Meeting

### **Greatest Needs Protocols**

b. Central Midlands AAA/ADRC shall be involved in community-wide efforts to identify older adults who need help. The agency will attempt to contact those agencies in the disaster area which carry out programs for the elderly and determine if the AAA/ADRC can assist. Additionally, other efforts shall be taken as appropriate.

### Resources

- SC Emergency Manager App (South Carolina Updates, Planning Tools & Shelter Status) (FREE)<a href="https://www.scemd.org/stay-informed/mobile-applications/">https://www.scemd.org/stay-informed/mobile-applications/</a>
  - My Radar (winds, storm tracks & weather alerts) (FREE/PAID)
     <a href="https://myradar.com/">https://myradar.com/</a>
  - Hurricane Tracker (FREE/PAID)
    http://www.hurrtracker.com/Main/home.html
  - American Red Cross Emergency App (FREE)
     https://apps.apple.com/us/app/emergency-by-american-red/id954783878
- FEMA (Federal Emergency Management Agency) (Emergency Alerts & Planning Tools) (FREE)
   <a href="https://www.fema.gov/about/news-multimedia/mobile-app-text-messages">https://www.fema.gov/about/news-multimedia/mobile-app-text-messages</a>

### **South Carolina Closures and Outages**

- State Office Closures <a href="https://scemd.org/closings/">https://scemd.org/closings/</a>
- School Closures <a href="https://ed.sc.gov/districts-schools/schools/district-and-school-closures/">https://ed.sc.gov/districts-schools/schools/district-and-school-closures/</a> Power Outages <a href="https://poweroutage.us/area/state/south%20carolina">https://poweroutage.us/area/state/south%20carolina</a>

### Emergency Management Nemorandum of Understanding (MOU) Between Central Midlands Area Agency on Aging and Vantage Point

WHEREAS, the Central Midlands Area Agency on Aging and Ventage Point are subject to danger and damage anytime from natural disasters (earthquake, flood, huricane, landslide, severe weather, tornadoes, tsunamis, wildfire, winter storm and extreme cold), biological or a man-made disaster; and

WHEREAS, the Central Midlands Area Agency on Aging and Vantage Point propose this Emergency Management Memorandum of Understanding (MOU) to establish a formal working Mutual-Aid relationship between organizations in support of Emergency Management planning, response and recovery programs; and

WHEREAS, in fight of their respective common goals to provide in-home and community-based serior services with as little interruption as possible as a result of natural or man-made emergency or disaster. Central Midlands Area Agency on Aging and Vantage Point recognize the need to maintain a strong coordination at a level that ensures efficient use of all available resources, consistent with the principles of each entity; and

WHEREAS, Central Midlands Area Agency on Aging and Vantage Point agree to encourage, coordinate, promote and support an diagoing relationship between both entities and to hold periodic partnership meetings to focus on, but not limited to, identifying and assessing an all hazards approach and associated fields, particularly as they relate to providing services to a vulnerable older adult population, and

WHEREAS, Central Midlands Area Agency on Aging and Vantago Point would benefit from the development and adoption of this MOU, and

### WHEREAS, both parties agree, but are not limited to the following:

- Cooperate in all areas of mutual interest as a relates to Emergency Management: sharing data, information, planning, response, recovery and other operational support programs.
- Provide a rapid coordinated and affective response with utilization of resources of both planning and service areas, including any resources on hand or available that are essential to the safety, care and welfare of seniors and family caregivers impacted in the event of a declared emergency.
- Allocate the responsibility for joint expenses only in waiting and only in advances of any
  commitment.
- Appoint a representative from each agency to serve as a point of contact for matters refevant to this MOU.
- This MOU becomes effective on the date of execution and shall remain in effect unless terminated by written notification by alther Area Agency on Aging to the other.
- This MOU may be amended by written mutual agreement.

WINEREAS, the Area Agency on Aging Directors of the Central Midlands Area Agency on Aging and Vantage Point have considered this Multi-Planning and Service Area MOU and has determined that it is in the best interest of seniors and family caregivers to approve such an MOU.

### Central Midlands Area Agency on Aging EMERGENCY PREPAREDNESS PLAN 2024-2025

NOW, THEREFORE, IT IS MEREBY CONFIRMED THAT the Central Midlands Area Agency on Aging and Vantage Point (demorandum of Understanding (herein referred to as the "Emergency Management MOU") therein is hereby approved.

EXECUTED THIS 7st DAY OF March, 2024.

FOR CENTRAL MIDLANDS AREA AGENCY ON AGING

Hermon PRINTED NAME

Area Agency on Aging Director TITLE

FOR VANTAGE POINT PEE DEE AREA AGENCY ON AGING

BY Sheeva C Welch

Shelia C. Wetch PRINTED NAME

Area <u>Agency on Aging Director</u>
TITLE