

Long Term Care Ombudsman Report

Orangeburg Nursing Home

August- September 2007

The Regional Long Term Care Ombudsman continues to monitor the care and services provided by Orangeburg Nursing Home located at 755 Whitman Street, SE; Orangeburg, SC. Visits were made to the facility on the following days:

Friday, August 10, 2007; 1:00pm- 3:00pm
Tuesday, August 28, 2007; 10:50am-12:00noon
Tuesday, September 18, 2007; 10:00am- 11:30am

During this monitoring period, there was also three telephone consultations made by telephone regarding issues identified during on-site visits. The issues were not complaints against the facility but rather the facility staff conferring with the LTC Ombudsman on Resident Rights regarding choice, roommate assignment, personal spending money and discharge planning. All issues were resolved to the residents' satisfaction.

During the visit on August 10, 2007 the LTC Ombudsman presented an overview of the Residents' Bill of Rights to all staff present for the mandatory in-service training. Staff were given handouts about Residents' Rights and contact information for the Regional and State Long Term Care Ombudsman Programs.

The SC DHEC Certification survey team was present in the facility upon the LTC Ombudsman's arrival on August 28th. The LTCO spoke with eight residents and two family members during this on-site visit. No issues were identified. The LTCO also spoke with a DHEC Survey team member to report that there were no active complaint investigations in progress at the facility.

During the on-site visit on September 18, 2007, this ombudsman met with the Administrator, Theo Martin, to discuss the survey results. The administrator was working on the plan of correction as the facility was cited with eighteen deficiencies. The full survey and plan of correction will be available to the public upon DHEC's acceptance of the plan of corrections.

The ombudsman received one complaint of alleged physical abuse to a resident during this monitoring period. The resident was interviewed by the ombudsman, her doctor, and nursing home staff. The complaint was not substantiated. The complaint was also reported to DHEC Certification and Licensing per protocol of these agencies.

The facility residents continue to be provided with care and services necessary to meet their individual needs.

Total Time spent on site:	4 hours, 40 minutes
Total time in travel:	7 hours, 30 minutes
Total miles traveled:	402 miles (three visits at 134 miles each)
Total time on ONH :	14 hours, 10 minutes (including consult time)